

Section 704 - Annual Performance Report for State Independent Living Services Program

(Title VII, Chapter 1, Part B of the Rehabilitation Act of 1973, as amended)

Part I INSTRUMENT - (To be completed by Designated State Units and Statewide Independent Living Councils)

Reporting Fiscal Year

2009

State

Missouri

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Section 704 Part I - Subpart I - Administrative Data

Section A - Sources and Amounts of Funds and Resources

Indicate amount received by the DSU as per each funding source. Enter 0 for none.

Item 1 All Federal Funds Received

(A)	Title VII, Ch. 1, Part B	336316
(B)	Title VII, Ch. 1, Part C - For 723 states Only	0
(C)	Title VII, Ch. 2	645864
(D)	Other Federal Funds	0

Item 2 Other Government Funds

(E)	State Government Funds	4693180
(F)	Local Government Funds	0

Item 3 Private Resources

(G)	Fees for Service (program income, etc.)	0
(H)	Other resources	0

Item 4 Total Income

Total income = (A)+(B)+(C)+(D)+(E)+(F)+(G)+(H) 5675360

Item 5 Pass-Through Funds

Amount of other government funds received as pass through funds to consumers (include funds, received on behalf of consumers, that are subsequently passed on to consumers, e.g., personal assistance services, representative payee funds, Medicaid funds, etc.) 0

Item 6 Net Operating Resources

[Total Income (Section 4) amount paid out to Consumers (Section 5) = Net Operating Resources 5675360

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Section 704 Part I - Subpart I - Administrative Data

Section B - Distribution of Title VII, Chapter 1, Part B Funds

What Activities were Conducted with Part B Funds?	Expenditures of Part B Funds by DSU Staff	Expenditures for Services Rendered by Grant or

		Contract
(1) Provided resources to the SILC to carry out its functions	30279	0
(2) Provided IL services to individuals with significant disabilities	43721	0
(3) Demonstrated ways to expand and improve IL services	0	0
(4) Supported the general operation of CILs that are in compliance with the standards and assurances set forth in subsections (b) and (c) of section 725 of the Act	0	206913
(5) Supported activities to increase capacity to develop approaches or systems for providing IL services	55403	0
(6) Conducted studies and analyses, gathered information, developed model policies, and presented findings in order to enhance IL services	0	0
(7) Provided training regarding the IL philosophy	0	0
(8) Provided outreach to unserved or underserved populations, including minority groups and urban and rural populations	0	0

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Section 704 Part I - Subpart I - Administrative Data

Section C - Grants or Contracts Used to Distribute Title VII, Chapter 1, Part B Funds

Enter the requested information for all DSU grants or contracts, funded at least in part by Part B funds, in the chart below. If a column is not applicable to a particular grant or contract, leave blank. If there were no non-Part B funds provided to this grantee or contractor for the purpose listed, enter 0 in that column. Add more rows as necessary.

Name of Grantee or Contractor	Use of Funds (based on the activities listed in Subpart 1, Section B)	Amount of Part B Funds	Amount of Non-Part B Funds	Consumer Eligibility Determined By DSU or Provider	CSRs Kept With DSU or Provider
TILC	GOC	28618	214771	Provider	Provider
SCIL	GOC	54736	231390	Provider	Provider
MERIL	GOC	31672	211717	Provider	Provider
RAIL	GOC	45873	197515	Provider	Provider
SADI	GOC	46014	197374	Provider	Provider

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Section 704 Part I - Subpart I - Administrative Data

Section D - Grants or Contracts for Purposes Other than Providing IL Services or For the General Operation of Centers

Describe the objectives, activities and results for each Part B grant or contract awarded for purposes other than IL services or the general operation of centers.

Section E - Monitoring Title VII, Chapter 1, Part B Funds

Provide a summary of the program or fiscal review, evaluation and monitoring conducted by the state of any of the grantees/contractors receiving Part B funds during the reporting year.

DVR has conducted one CIL monitoring on-site visit during the year. The on-site monitoring was done by DVR staff who reviewed CILs for both State and Federal compliance. ILP case reviews were done as part of consumer satisfaction and outcomes of services provided. A comprehensive review of the CIL's administrative documents was also performed. An exit interview was held at the end of the on-site monitoring review. The CIL monitored was shown to be providing valuable Independent Living Services to consumers in their catchment areas. Follow up technical assistance was provided to this center while on-site monitoring was done during the follow-up visit.

A financial audit conducted by licensed CPA was required for the reporting year of all five Part B CILs in Missouri.

Section F - Administrative Support Services and Staffing

Item 1 - Administrative Support Services

Describe any administrative support services, including staffing, provided by the DSU to the Part B Program.

The majority of Part B funds in Missouri are used for the general operation of CILs with a small part of the funds used by the DSU to provide information resources and technical assistance for the CILs.

Item 2 - Staffing

Enter requested staff information for the DSU and service providers listed in Section C, above (excluding Part C funded CILs):

Type of Staff	Total Number of FTEs	FTEs filled by Individuals with Disabilities
Decision Making	136.00	92.00
Other Staff	306.00	183.00

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Section 704 Part I - Subpart I - Administrative Data

Section G - For Section 723 States ONLY

Item 1 - Distribution of Part C Funds to Centers

Name of CIL	Amount of Part C Funding Received	Cost of Living Increase?	Excess Funds After Cost of Living Increase?	New Center?	Onsite Compliance Review of Center?

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Section 704 Part I - Subpart I - Administrative Data

Section G - For Section 723 States ONLY

Item 2 - Administrative Support Services

Describe the administrative support services used by the DSU to administer the Part C program.

Item 3 - Monitoring and Onsite Compliance Reviews

Provide a summary of the monitoring activities involving Part C centers conducted by the state during the current reporting year, including the onsite reviews of at least 15% of centers receiving Part C funds under section 723. The summary should include, at least, the following:

- A) centers' level of compliance with the standards and assurances in Section 725 of the Act;
- B) any adverse actions taken against centers;
- C) any corrective action plans entered into with centers; and
- D) exemplary, replicable or model practices for centers.

Item 4 - Updates or Issues

Provide any updates to the administration of the Part C program by the DSU, if any, including any significant changes in the amount of earmarked funds or any changes in the order of priorities in the distribution of Part C funds. Provide a description of any issues of concern addressed by the DSU in its administration of the Part C program.

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Section 704 Part I - Subpart II - Number And Types Of Individuals With Significant Disabilities Receiving Services

Section A - Number of Consumers Served During the Reporting Year

Include Consumer Service Records (CSRs) for all consumers served during the year.

	# of Consumers
(1) Enter the number of active CSRs carried over from September 30 of the preceding reporting year	13806
(2) Enter the number of CSRs started since October 1 of the reporting year	5566
(3) Add lines (1) and (2) to get the <i>total number of consumers served</i>	19,372

Section B - Number of CSRs Closed by September 30 of the Reporting Year

Include the number of consumer records closed out of the active CSR files during the reporting year because the individual has:

	# of Consumers
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(1)	Moved	368
(2)	Withdrawn	1032
(3)	Died	532
(4)	Completed all goals set	2898
(5)	Other	624
(6)	Add lines (1) + (2) + (3) + (4) +(5) to get <i>total CSRs closed</i>	5,454

Section C - Number of CSRs Active on September 30 of the Reporting Year

Indicate the number of CSRs active on September 30th of the reporting year.

	# of Consumers
Section A(3) [minus] Section (B)(6) = Section C	13,918

Section D - IL Plans and Waivers

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of consumers who signed a waiver	5682
(2) Number of consumers with whom an ILP was developed	13690
(3) Total number of consumers served during the reporting year	19,372

Section E - Age

Indicate the number of consumers in each category below.

	# of Consumers
(1) Under 5 years old	57
(2) Ages 5 - 19	571
(3) Ages 20 - 24	495
(4) Ages 25 - 59	10060
(5) Age 60 and Older	8104
(6) Age unavailable	85

Section F - Sex

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of Females served	12410
(2) Number of Males served	6962

Section G - Race and Ethnicity

Indicate the number of consumers served in each category below. Each consumer may be counted under ONLY ONE of the following categories in the 704 Report, even if the consumer reported more than one race and/or Hispanic/Latino ethnicity).

	# of Consumers
(1) American Indian or Alaska Native	131
(2) Asian	46
(3) Black or African American	1442
(4) Native Hawaiian or Other Pacific Islander	11
(5) White	17102
(6) Hispanic/Latino of any race or Hispanic/Latino only	124
(7) Two or more races	128
(8) Race and ethnicity unknown	388

Section H - Disability

Indicate the number of consumers in each category below.

	# of Consumers
(1) Cognitive	648
(2) Mental/Emotional	1081
(3) Physical	9080
(4) Hearing	1488
(5) Vision	958
(6) Multiple Disabilities	5919
(7) Other	198

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Section 704 Part I - Subpart III - Individual Services and Achievements Funded through Title VII, Chapter 1, Part B Funds

Section A - Individual Services and Achievements

For the reporting year, indicate in the chart below how many consumers requested and received each of the following IL services. Include all consumers who were provided services during the reporting year through Part B funds, either directly by DSU staff or via grants or contracts with other providers. Do not include consumers who were served by any centers that received Part C funds during the reporting year.

Item	Services	Consumers Requesting Services	Consumers Receiving Services
(A)	Advocacy/Legal Services	4,443	3,770
(B)	Assistive Technology	8,379	7,055

(C)	Children's Services	64	61
(D)	Communication Services	1,541	1,122
(E)	Counseling and Related Services	320	316
(F)	Family Services	101	100
(G)	Housing, Home Modifications, and Shelter Services	2,035	1,613
(H)	IL Skills Training and Life Skills Training	5,349	4,330
(I)	Information and Referral Services	43,339	42,036
(J)	Mental Restoration Services	5	5
(K)	Mobility Training	127	125
(L)	Peer Counseling Services	15,122	13,425
(M)	Personal Assistance Services	87,643	61,895
(N)	Physical Restoration Services	100	88
(O)	Preventive Services	1,924	1,691
(P)	Prostheses, Orthotics, and Other Appliances	32	32
(Q)	Recreational Services	1,310	1,085
(R)	Rehabilitation Technology Services	89	88
(S)	Therapeutic Treatment	25	25
(T)	Transportation Services	8,803	7,922
(U)	Youth/Transition Services	1,078	910
(V)	Vocational Services	339	207
(W)	Other Services	11,599	9,542

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Section 704 Part I - Subpart III - Individual Services and Achievements

Funded through Title VII, Chapter 1, Part B Funds

Section B - Increased Independence and Community Integration

Item 1 - Goals Related to Increased Independence in a Significant Life Area

Indicate the number of consumers who set goals related to the following significant life areas, the number whose goals are still in progress, and the number who achieved their goals as a result of the provision of IL services.

Item	Significant Life Area	Goals Set	Goals Achieved	In Progress
(A)	Self-Advocacy/Self-Empowerment	2,593	1,323	1,006
(B)	Communication	2,509	1,416	992
(C)	Mobility/Transportation	3,290	1,845	1,225
(D)	Community-Based Living	1,356	504	583
(E)	Educational	1,620	367	1,161
(F)	Vocational	345	73	195
(G)	Self-care	11,110	4,994	5,226
(H)	Information Access/Technology	4,057	2,875	1,102

(I)	Personal Resource Management	4,298	2,642	1,364
(J)	Relocation from a Nursing Home or Institution to Community-Based Living	204	113	51
(K)	Community/Social Participation	1,340	851	418
(L)	Other	1,772	1,056	586

Item 2 - Improved Access To Transportation, Health Care and Assistive Technology

(A) Table

	Areas	# of Consumers Requiring Access	# of Consumers Achieving Access	# of Consumers Whose Access is in Progress
(A)	Transportation	2,159	1,875	338
(B)	Health Care Services	7,776	2,863	4,847
(C)	Assistive Technology	4,798	3,162	1,594

Note: For most IL services, a consumers access to previously unavailable transportation, health care and assistive technology is documented through his or her CSR. In some instances, consumers may achieve an outcome solely through information and referral (I&R) services. To document these instances as successful outcomes, providers are not required to create CSRs for these consumers but must be able to document that follow-up contacts with these consumers showed access to previously unavailable transportation, health care and assistive technology.

(B) I&R Information

To inform RSA how many service providers engage in I&R follow-up contacts regarding access to transportation, health care services or assistive technology, please indicate the following:

The service provider . . .

Y

. . . engage in follow-up contacts with I&R recipients to document access gained to previously unavailable transportation, health care or assistive technology.

Section C - Additional Information Concerning Individual Services or Achievements

Please provide any additional description or explanation concerning individual services or achievements reported in subpart III, including outstanding success stories and/or major obstacles encountered.

Major Obstacles

? Finding Accessible Housing continues to be a challenge for people with disabilities.

? Cuts to the Medicaid Program in the State in previous years has continued to cause negative impacts to consumers' lives in regards to medical, such as eyeglasses, dental, medical equipment, therapy, medications, etc. CILs have attempted to find alternative solutions but there are limited ways to meet the needs of these individuals. Some CILs have equipment loan programs supplied by donations and direct purchases. Unfortunately, these don't meet the need of all individuals affected by the cuts.

? CILs encounter difficulty is getting consumer participation in legislative activities. Training is offered through the Governor's Council on Disability, as well as transportation to the capitol, calls, surveys, lunch and other incentives to get people to participate but this continues to be an area where improvement is desired.

? Fundraising continues to be a problem CILs encounter. They struggle to find one activity that is a large revenue generator for the organization. They continue to seek new revenue sources, and the Board of Directors (BOD) continues to work on new fundraising ideas.

? Board member recruitment continues to be a problem for some centers as well. Finding people with the interest and motivation to actively work on behalf of persons with disabilities has been a challenge. The CIL BODs continue to address this problem and to seek solutions for new board member recruitment.

? Centers continue to have requests for transportation within the community which they cannot meet. They work with their communities to find innovative ways to increase availability and directly provide what staffing and funding will allow.

? The cuts in services imposed by the public transit services in one area had a negative impact for nursing home residents. Those individuals who have used public transportation for their personal and social needs are now finding it necessary to relocate from one nursing home to another in order to access transportation services. Those individuals who are not able to transfer to another nursing home find themselves trapped because they are not able to pay for alternate transportation. These alternative transportation costs can be prohibitive when nursing home residents have limited funds each month for personal use.

? Transition continues to be busy with families and individuals requesting assistance. We have seen the number of nursing home requests double as many younger individuals do not want to be placed in nursing home settings. Case loads have increased faster than availability of staff. The crisis in the economy seems to have caused more individuals to seek help and CILs are dealing with additional families who find themselves in homeless situations.

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Section 704 Part I - Subpart IV - Community Activities and Coordination

Section A - Community Activities

Item 1 - Community Activities Table

In the table below, summarize the community activities involving the DSU, SILC and CILs in the Statewide Network of Centers (excluding Part C fund recipients) during the reporting year. For each activity, identify the primary disability issue(s) addressed as well as the type of activity conducted. Indicate the entity(ies) primarily involved and the time spent. Describe the primary objective(s) and outcome(s) for each activity. Add more rows as necessary.

Issue Area	Activity Type	Primary	Hours	Objectives	Outcome(s)
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		Entity	Spent		
Housing	Collaboration/Networking	CIL	922	CILs worked with other agencies to provide home modifications and build universally design homes and units accessible to persons with disabilities.	Assisted in building ramps and making home modifications for people with disabilities.
Assistive technology	Community/Systems Advocacy	SILC/CIL	475	To Advocate for persons with disabilities to have affordable access to assistive technology as part of their health care plans.	Provide Legislative updates and educate them on the importance of DME and AT for persons with disabilities.
Transportation	Community/Systems Advocacy	CIL	738	To increase access to accessible transportation for persons with disabilities statewide.	The SILC and CIL continue to educate transportation agencies across the state of the needs to expand or develop accessible transportation for consumers.
Health care	Community/Systems Advocacy	CIL	205	CIL staff provided assistance to persons with disabilities on Medicare benefits and other health care issues.	Provide assistance to consumers in choosing the prescription drug benefits that have the least amount of a financial impact on their lives.
Other	Collaboration/Networking	CIL	380	Transition from High School to	Students participating in

				Work Post secondary Education and/or increase Independence. Increase student success in transitioning from high school to work or post-secondary education.	course work and other activities to develop skills needed to transition to work secondary education or independent living.
Health care	Community Education and Public Information	CIL	638	Increase access to public healthcare through working with health care reform and affordable healthcare for all Missourians.	Provided information to consumers agencies individuals and legislatures on ways to develop affordable health care for all Missourians.
Health care	Collaboration/Networking	CIL	36	Provide access to dental care for individuals with disabilities and low income.	Participation in the County Dental Board enabled access to \$4000 in United way funds to pay for dental appointments for 41 consumers.
Transportation	Outreach Efforts	CIL	300	Assist disabled youth in ability to access job training job coaching and IL skills.	Provided or coordinated
Health care	Outreach Efforts	CIL	33	To inform minorities of health care and access	Hosted a health fair for Hispanic populations as well as

					presented at various Hispanic meetings in underserved communities.
Other	Collaboration/Networking	CIL/DSU	180	To promote hiring of persons with disabilities.	Started employment work groups and cross trainings for identification of services for persons with disabilities. Developed proposals to expand employment opportunities and support while on the job fo
Other	Community Education and Public Information	CIL	425	MO Property Tax Credit	Tax preparation for consumers
Health care	Community/Systems Advocacy	CIL	10	Local hospitals provide accessible restrooms for in-patients upon request	Patients with disabilities have safe accessible rooms.
Health care	Collaboration/Networking	CIL	23	To create relationships through networking with service organizations tied to health care to establish efficient access to needed and community-based care.	New models of accessing post hospital health care services are being developed for persons with disabilities and seniors to establish a more seamless transition back home.
Assistive	Technical Assistance	CIL	170	Provide	Hundreds of

technology				information to persons with disabilities in agricultural production and contacts with the rural agricultural community regarding available assistance including service animals to assist them t	persons including those in the agricultural production business and those living in rural communities are aware of the availability of assistance to farmers.
Assistive technology	Technical Assistance	CIL	875	Provide access to services on adaptive equipment/ phones and other AT devices including application for adaptive computer software thru the Missouri TAP for internet program	CILs provided equipment phones consumer was able to obtain adaptive internet software thru this program.
Other	Technical Assistance	CIL	48	Provide financial assistance for college and/or vocational education to students thru Scholarship Program.	20 Area students are receiving financial assistance thru CILs Scholarship Program.
Housing	Technical Assistance	CIL	458	Promote/provide equal access to housing for individuals with a disability.	13 residents of a Residential Care Facility were able to obtain equal access to their bathtubs.
Other	Collaboration/Networking	CIL	30	To provide employment mentoring to	Collaborated with various community

				youth with disabilities while educating employers about the benefits of hiring individuals with disabilities.	groups and businesses including the MO. Career Center to coordinate a Disability Mentoring Day for nearly 120 youth with disabilities.
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Section 704 Part I - Subpart IV - Community Activities and Coordination

Section A - Community Activities

Item 2 - Description of Community Activities

For the community activities mentioned above, provide any additional details such as the role of the DSU, SILC, CIL, and/or consumers, names of any partner organizations and further descriptions of the specific activities, services and benefits.

One or more CILs provided the following services:

? One CIL initiated an Equine Therapy Program serving 16 individuals with various disabilities. The organization also received grant funding for specialized equipment and an adjustable height platform to increase access for individuals with significant physical disabilities who otherwise would not have been able to participate.

? One CILs personnel continue to teach the credited class for freshman and seniors at a local public school. This year, at-risk students utilizing the GED program offered through DESE participated in the Transitions Program.

? The Internship Program for current students, graduates and at-risk students completing the course has significantly expanded during this reporting period for one CIL. This year 12 interns were employed with 9 securing permanent employment outside of the CIL. This component allows students participating in the school portion of the program to obtain real paid work experience and access to ongoing peer support.

? One CIL through the provision of consumer assistance, no interest loans, FEMA Emergency Funds, 100 Neediest Cases funds and the CB Tax Credit were able to return approximately \$379,475 to consumers during the report period.

? Many of the CILs continue to work in conjunction with Community Organizations to increase the accessibility to their services by housing them within their offices. This allows staff to be aware of funds and additional programs as well as keeping the other organizations staff aware of the services that their CIL offers. This also gives the opportunity to provide outreach to those that are not consumers to seek out possible services.

? Many of the CILs partner with the County Transportation Council to insure that access to transportation is available for those that meet the qualifications of their programs. This allows individuals to access medical, shopping, work, and work related activities. It also allows access to information regarding possible transportation funding sources that would enable the CILs to develop or enhance their own transportation program.

? One or more of the CILs have a full time Modifications Specialist on staff to pursue contractors and other resources for labor. This also gives them the opportunity to educate contractors and suppliers regarding ADA regulations/laws. Some of the Modification Specialists attended the National ADA Symposium in Kansas City in June.

? One CIL continues a transition to work program for disabled youth that offers training and instruction in driving and other related skills. They purchased a vehicle for use in the driving instruction and will continue to sub contract with certified driving instructors to teach the driver's education classes. The CIL has found this to be a valuable program and has allowed 48 disabled youth to obtain drivers license to allow them further independence.

? The lawn care program itself for one CIL has flourished and approximately 140 lawns per week were serviced during the summer months, which exceeded their goal. Two industrial mowers have been approved for purchase to make service even more professional in the future.

? A Woods program and disabled deer hunt have both expanded due to the centers' participation and both activities have received regional recognition for their quality service.

? One or more of the CILs have continued employment of a full time vision specialist who has increased the level of participation and direct service to individuals with vision loss. CILs have found that they have been able to assist visual impaired individuals that were on waiting list for RSB and to aid them in their assistive technology process.

? One CIL expanded their children and youth services by offering a day camp option for youth during reporting year. They collaborated with several entities to roll out a new camp option for children ages 11-18. During the reporting year, the youth day camp was provided, giving youth with disabilities an option of summer activities.

? The CIL Consumer Directed Services program continues to grow and help people stay out of institutions.

? Many of the CILs' peer support goals were largely met through consumer social events.

? CILs have been successful in influencing builders to utilize universal design.

? The CILs are obtaining numerous grants for ramps, home modifications, and assistive technology from places such as The United Way, County Boards for the Developmentally Disabled, and the Missouri elderly Handicap Transportation Assistance program grant for transportation.

? The Board of Directors and the CEO of one CIL has provided initial training of three other CIL Boards in Policy Governance.

? The PHARM dog program continues to grow. Presentations are provided on a random basis to farmers and farm families utilizing a trained demonstration dog. The AgrAbility specialist

has placed one dog with an area farmer with disabilities. Relationship has been established with a breeder willing to donate dogs to be trained.

? Many of the Centers have either contracted or hired their own Outreach Specialist who will research venues in which to provide information regarding IL services.

? One CIL has established community based Mentors through the establishment of a virtual office and telecommuting.

? One or more of the CILs have joined Counseling Transition Teams which has allowed their organizations to work closely with the school system and other organization such as Vocational Rehabilitation and area service organizations to inform and promote service awareness and availability.

? One or more of the CILs have developed and fostered a working relationship with all of the local emergency preparedness managers in their areas by attending meetings and being available should an emergency arise.

? Many CIL staff members have continued to meet with area legislators to discuss past and upcoming legislation affecting medical benefits, work incentives, and other benefits for the disabled.

? CIL staff assist consumers to advocate with businesses, agencies, and individuals to solve problems as they arise (i.e. working with utility companies to prevent disconnection, contacting Missouri Health Net caseworkers to confirm or clarify benefits, working with businesses to create access for persons with disabilities, etc.

? A grant from Missouri Foundation for Health was secured by one or more of the CILs to assist with funds to promote advocacy. These funds are being used to expand current advocacy efforts and to have staff present in Jefferson City during legislative sessions to advocate for consumers. Staff was able to spend time talking one-on-one with lawmakers, attend hearings, and legislative sessions to promote legislation that positively affects persons with disabilities. Funding was also used for programs to promote consumer self-advocacy.

? One CIL continues to host weekly karate and self-defense programs to build peer relationships and healthy social interaction with the end result of building self-esteem and developing overall health, wellness, and safety. The karate program is conducted by a licensed physical therapist with peer support provided by advanced participants of the program.

? One CIL continues to conduct the ?Arts for All? program as part of a larger community art event. ?Arts for All? allows disabled and non-disabled persons to create an art project together. The center takes the ?Arts for All? program to area schools and trains their staff to use the specialized equipment to promote disability awareness throughout the year. In addition the CIL also displays artwork created by area artists with disabilities throughout their two facilities.

? One CIL conducts and televises a monthly community educational program called ?Independently Speaking? which is taped at the local university, Southeast Missouri State University, and is shown on public access and independent stations in Southeast Missouri and Southern Illinois. A certified interpreter is in cameo on the program, making the program accessible to persons who are deaf and hard of hearing.

? One or more of the CILs have obtained video phones for people who are deaf and/or hard of hearing allowing increased accessible communication for personal and business purposes.

? Deaf and Hard of Hearing Service programs have been established in many of the CILs. The purpose of this service is to provide interpreting for medical, educational, and job-related training. This service also educates the community and businesses on the importance and legality of using a certified and licensed interpreter.

? American Sign Language is being taught in scheduled eight-week classes to promote knowledge, understanding, and awareness of deaf culture by one or more of the CILs.

? One or more of the CILs are hosting monthly social groups for people who are deaf and hard of hearing, along with the hearing community to bridge the gap in communication and understanding.

? One of the CILs is offering Spanish classes for medical professionals to accommodate the increased population of Spanish-speaking individuals in their service area.

? One or more of the CILs hosted and participated in an AgrAbility Seminar for the farming community, MPACT trainings for parents and advocates wanting to learn more about the Individualized Education Plan (IEP) process, Assistive Technology ?Lunch and Learn? for area teachers, Universal Design Seminar for local builders and architects, and Prudential Insurance presentations regarding special trust funds for parents of children with special needs.

? One CIL is currently developing and implementing an Employment Mentoring Program. This program assists individuals with disabilities who wish to obtain employment. It is designed to empower consumers with knowledge and skills while building self-esteem and self-reliance.

? One or more of the CILs offers interpreting services for businesses, hospitals, schools, agencies and organizations in their service area and as requested from other areas.

? The CILs have purchased Ubi-Duo devices to allow face-to-face communication in their centers for people who are deaf and non-verbal. In addition, one or more CILs have purchased and donated Ubi Duo?s to local hospitals located in their catchment areas.

? The CILs offers low-cost assistive technology and durable medical equipment through their Loan Closet.

? One or more of the CILs offer Braille services to local organizations, hospitals, and restaurants to assist them in making their establishments accessible to persons reading

Braille.

? One or more of the CILs have the capability to create picture communication boards for local hospitals, organizations, and restaurants to assist in making their establishments accessible to persons that are non-verbal or who do not use English as their primary language.

? Many of the CILs offers ADA accessibility surveys to area businesses to ensure their facility is compliant with federal guidelines.

? The CILS offers accessibility surveys to local residents to assist in making and requesting changes to their living environments that will increase access to home and community.

? The CILs offer interpreting services for businesses, hospitals, schools, agencies and organizations in our service area and as requested from other areas.

? Each of the CILs staff continues to develop emergency preparedness procedures for the center staff and consumers. Training and informational packets are given to staff and consumers to better prepare them in the event of a disaster. Staff will continue to receive American Red Cross First Aid and CPR training. The ILS?s continue to develop an Emergency/Backup Plan with consumer input and review on a monthly basis.

? One or more of the CIL staff compiled a Special Needs Registry for persons with disabilities that include information on disability, emergency contacts, special equipment needs, and evacuation plans. This information will be used to coordinate appropriate assistance in the event of disaster.

? CIL staff continues to participate and collaborate with agencies in their service area to identify unmet needs, create strategies to meet unmet needs and gain an understanding of services agencies provide. This collaboration increases awareness and access to all services available to consumers and the community.

? One CIL developed a new program for families of children with autism called ?GAPS? (Giving Autistics? Parents Support).

? One or more of the CILS continue to provide scheduled point-to-point transportation for persons with disabilities within their catchment area. Transportation is provided at a low cost by many of the CILs for employment, medical, shopping, and nutritional needs which allow consumers who do not have access to transportation sources to meet their daily living needs. Adding additional vehicles and personnel to meet the growing need for accessible transportation expands the program. Transportation is also provided at no cost for seminars, activities, and voting needs. The CILs will continue to collaborate with other agencies within their catchment area to coordinate and expand transportation options.
? Many of the CILs will continue to provide the Client Assistance Services Program for consumers. This program allows consumers to receive funding assistance with rent, utilities, and medications and offers skills training with budgeting. This assistance allows consumers to maintain their living situation and/or health. Consumers may also receive

assistance with ramps, home modifications, and assistive technology purchases to allow them greater independence within their homes and communities.

? As the SPL (spend down level) was not modified during this fiscal year, one or more of the CILs advocated for services that would assist the consumer in meeting their spend down. Many consumers received technical assistance on meeting spend down or receiving services through Meals on Wheels, in-home, and or Area Agency on Aging respite waiver programs. Surveys indicate that 100% of consumers report services are necessary to remain living independently in their own home.

? One or more of the CILs hosted a Legislative Training in 2009 with numerous consumers in attendance. The Legislative Liaison co-trained many individuals in partnership with Grassroots Organization (GRO) and Lutheran Blind Center, Human Rights Commission, and as a result of the Legislative Education Process surveys completed by consumers in attendance indicated a 90% increase in knowledge as a result of information learned. There are currently many active consumers receiving legislative alerts and other information.

? One CILs staff attends State Personal Independence Commission Meetings and has applied to become a member of the PIC.

? One or more centers continue to participate in the ADRC/ Hospital Discharge Grant which started in 2008 and will continue through 2010. CILs are participating in the Money Follows the Person Grant and are successfully working assisting consumers to move out of nursing facilities and into accessible housing in their communities.

? Staff at one CIL chairs the statewide MFP Committee and the ED chairs one of the two subcommittees. This CIL also produced video testimonial to promote MFP and assisted in the statewide training for providers.

? Centers continue to provide Independent Living Skills Training and Information and Referral to people with disabilities in a community-based setting, thereby permitting them to remain in a community-based setting.

? One CIL is partnering with Heartland Regional Medical Center, NWAAA and UMKC-Institute for Human Development to participate in an Aging in Place grant sponsored by AoA. This grant is intended to expand service navigation to seniors and persons with disabilities in an effort to locate and make available enhanced resources and services leading to greater opportunities to remain at home and to reduce the likelihood of referral to out-of-home, long-term care settings.

? During the last quarter, one CIL provided assistance to at least 21 persons transitioning from a nursing home or residential care facility with the building of ramps, assisting with assistive devices, purchasing household items or providing CDS services. Not all consumers qualify for Money Follows the Person monies but still need assistance to transition back into their own homes or housing. The dollars spent to provide these services is not refunded to the CIL as in the MFP program, but is deducted from their budget.

? One or more of the CILs advocated for increased access to home and the community-based services so some of the 4,000 people on the waiting lists for the MR/DD Waiver can receive services to stay in their own homes. The success of the Money Follows the Person demonstration has had a positive impact by streamlining the DSDS evaluation process. This allows needed services to be in place when the person is transitioned. This makes all the difference for individuals who would not be able to move to the community without vital

support services.

? One or more of the CILs disseminated the "Life on Medicaid Spend Down" report to legislators to increase support for changes to the Medicaid system that would raise the income eligibility so people transitioning from a nursing home would not face such high spend down amounts. They continue to also advocate for increased funding in the state budget.

? One or more of the CIL staff have utilized a web based program on the de-institutionalization of individuals with disabilities hosted by ILRU.

? One or more of the CILs provide transportation and social activities to individuals living in nursing homes to begin transition services. They collaborate with social workers within the nursing homes to assist with outreach to people with disabilities wanting to become more independent.

? One or more of the CIL Program Managers completed Case Management training through SEMA and is a Certified Case Manager by the Long Term Recovery Committee. Additionally, CIL drivers will receive emergency preparedness and response training in FY2010. Drivers have been supplied with protective latex gloves, protective face masks, and hand sanitizer to prevent the spread of a contagious illness from consumers.

? CIL Staff members received training on Infection Control and MRSA through the County Health Department, and will receive additional training on an annual basis. CIL staff members are encouraged to receive flu shots, TB tests, and the Hepatitis A & B series.

? According to the Bureau of Quality Assurance at Missouri Department of Health and Senior Services, one or more of the CILs have been recognized as a "best practice agency" with regard to emergency preparedness.

? Many of the Centers' staff attended a MODOT session at IL Summit and continue to attend conferences and other training sessions, meetings, etc, to broaden their transportation services to meet the needs of their catchment areas.

? One Center has been provided with a private party donation of a fully accessible van. Each of the Centers also continue to work with taxi coupon services, organizations such as Catholic Charities, SMTS (Southern Missouri Transportation Service), OATS (Older American Trans Service), or Logisticare to provide Information and Referral for transportation, whenever their particular program is unable to meet the needs.

? One or more of the CILs also continues to work with the local transit agencies in their communities to bring more bus stops into compliance with the ADA.

? One CIL is working on a New Freedom grant to purchase and lease accessible taxis to local taxi companies.

? One CILs Youth Advocate has assisted a number of youths with disabilities with Independent Living Skills Training specifically on how to use public transportation.

? The CILs maintain a list of available accessible housing, support changes in housing regulations, provide and promote Ramp/Home Modification program, assisting with accessibility and independence. They are also in contact with our local Public Housing Authority and HUD offices, on a regular basis to seek accessible, affordable, and integrated housing.

? One CIL has applied to become a certified Community Housing Development Organization. With the CHDO certification, they will assist developers in the process of planning and building low income housing units for seniors and individuals with disabilities. Their assistant director chairs the SILC Housing Committee.

? One or more of the CILs have developed new volunteer groups and have developed relationship with local contractors to construct ramps and make home repairs.

? One CIL responded to a crisis at a private, apartment motel which had their utilities shut down due to non-payment by the property owner. The City then condemned the motel because of numerous safety code violations. The CILs Advocate was able to assist the 9 families and/or individuals living in the apartments at the time to find places to live. Several were assisted with a long term solution and the rest were able to relocate at least temporarily while looking for a new full time residence. The center was able to provide financial assistance to some of the residents affected by in this situation.

? One CIL has completed five Tub-Cuts for a residential care facility to assist with making the consumers/residents living area more accessible.

? One Center works in conjunction with a local fraternity to assist consumers with an accessible entrance to their home (ramp) by providing the plans, materials, and labor to complete this project for the consumer.

? Some of the CILs have sent staff to Universal Design training and are currently working toward hosting a Universal Design Training in the upcoming year. They are members of the MOSILC Housing Committee.

? One Executive Director has co-formed Community Housing Options. As a result of their efforts funding has been approved for an 8-unit apartment complex located in Northeast Columbia.

? One CIL worked on a zoning hearing that successfully allowed 14 accessible, affordable apartment units to be built in an area that will be accessible for transportation, shopping, and medical appointments. The Community Housing Options board members plan to proceed with funding from CDBG and HUD; thus allowing ground-breaking in the late fall 2009.

? CILs continue to refer individuals who are interested in employment who receive Social Security Income to their local Social Security Benefits Specialist.

? One CIL continues to prepare and assist individuals in locating employment through an Internship Program.

? One CIL is also working to obtain a JARC Grant to facilitate transportation outside the county to open opportunities for job seekers with disabilities.

? CIL staff participated in Business Advisory Councils whose emphasis is employment.

? One or more of the CILs employs a Community Work Incentive Coordinator and provide interview skills training for consumers.

? Many of the CILs continue to participate in Ticket to Work and continue relationships with other agencies to facilitate employment opportunities, and also work to build new relationships with other agencies.

? One or more CILs have a Vehicle Maintenance program to assist with vehicle repairs when needed to transport themselves to and from work or a doctor's appointment.

? The CILs continue to promote employment for individuals with disabilities and has made the Center available for individuals with disabilities to do job shadowing.

? One or more CILs have started the implementation of a new Employment Mentoring Program.

? One CIL hosted a "Promoting Successful Employment for Persons with Disabilities" seminar.

? CILs have staff on area committees for annual employment fairs for employing people

with disabilities.

? The CILs Collaborate with area organizations to provide services, workshops, resources to assist in employing people with disabilities and provide assistive technology and technical support for accommodations along with removal of architectural barriers in existing businesses to foster employment of people with disabilities.

? One CIL participated in the development of an employer survey. This survey was directed toward finding ways to support the employers in hiring and retaining people with disabilities.

? One or more of the CIL staff works closely with the local Vocational Rehabilitation office, Veterans Affairs VR, and the area Career Centers to encourage and promote employment for people with disabilities.

? The Business Advisory Council (BAC) developed by one CIL continues to meet monthly. They have requested employer related trainings. More businesses continue to request being a part of the BAC and the Employment Program Manager has met with several businesses to hire people with disabilities.

? One or more CILs coordinated with American Red Cross to have their building assessed for a Disaster Sheltering site.

? CILs continue to promote, educate and provide the ?Vial of Life?. Emergency preparedness information is included in information packets given to new consumers, I & R and DME requests.

? One or more of the CILs have continued to assist consumers in obtaining weather radio?s in an effort to be prepared in case of a disaster. As of the end of the first quarter all consumers accessing the CDS program through many of the CILs had a weather radio in their home.

? At the 2009 IL Summit, CIL staff participated in a presentation on ?building a Volunteer Base to Respond to Disaster? presented by Scott Lewis, president/CEO of the Eagles Wings Foundation.

? Many of the CILs have begun extensive SEMA / FEMA training and retooled our emergency contact system to break down subgroups. The system now identifies individuals in floor plans, medical equipment requiring electric, those who have electric heat, those at risk from heat exposure just to name a few. This enables staff to react quickly in emergency situations and breaks consumers into levels of risk. Additionally, some CILs are tracking H1N1 by disability, age, zip code.

? Many of the CILS attended a SILC Sponsored Emergency Preparedness for PWD workshop which was set up in various regions of the state.

? CIL employees received CRP and First Aid Training and some of the employees are now certified.

? CILs conduct outreach efforts to underserved minorities on a regular basis by participating in Health Fairs and speaking with leaders of minority communities.

? Outreach Positions are used to market to ethnic and minority individuals and groups in many of the centers and cultural diversity training for staff and board members is done on a regular basis.

? Many of the CILs have opened satellite offices in underserved areas to better serve clients in Counties where the underserved populations are higher.

? In collaboration with a number of community partners, one center is seeking to

participate in an Aging in Place grant to develop a community practice to fill service gaps to low-income seniors, including the local Hispanic population noted to be historically underserved in the region.

? One CIL purchased two Primers [Magnicam] for a local Residential care and Nursing home facility. This device was donated to assist individual with low vision for reading books or newspapers. Several other assistive devices have been purchased and donated to consumers. Any assistive technology from Sonic Boom alert systems to Baby cry signalers and other assistive technology requested by consumers and within financial reason are usually accommodated.

? One or more CILs have purchased software that translates many different languages.

? One CIL began a beginning sign language course and Spanish for the Medical Professional course.

? One or more CILs have support groups for Hispanics/Latinos with disabilities.

? One CIL filed a lawsuit against one of the counties in our service area who were unwilling to follow HAVA and the ADA. That county's polling precincts are now accessible according to the HAVA and ADA.

? The CILs Access Teams continue to seek accessibility in polling precincts in our service area. The County Clerk is working cooperatively with the Access Team in one area and the last inaccessible polling precinct is near completion and should be accessible soon.

? Centers provide transportation to consumers for voting if they request a ride.

? CILs continue active participation in the MoDVP and Leadership Advisory Council. Their staff participates in elections as poll judges and technical advisors.

? CILs continue educating consumers on legislative issues that will/does affect them and encourage them to use their voice at the voting booth.

? Continued voter registration and providing information on voting at home during initial visits to consumers and at consumers' requests.

? In keeping with promoting equitable voting for Missourians with Disabilities, one CIL also sponsored two accessible Legislative forums to assist with allowing individuals with disabilities the ability to make informed decisions when they went to the ballots to vote.

? CILs provided an opportunity for several consumers to visit the capitol in Jefferson City. Consumers were able to speak with their legislators and to voice their opinions.

? One CILs holiday programs provided 128 food baskets, 50 brand new winter coats, 2,500 toys for children, while having 7 families adopted through the United Way's 100 Neediest Cases Program.

? One CIL received the Area Chamber of Commerce Small Nonprofit Business of the Year Award.

? The ability for consumers to afford Assistive Devices/Equipment continues to be a struggle statewide and one or more CILs continues to advocate and support consumers with their assistive technology requests by being a Durable Medical Equipment Vendor, Platform Lift Vendor, Electric Wheelchair Battery Vendor and Certified at electric wheelchair repair.

? Many of the CILs continue to seek out and are awarded grants to assist with the cost of services. One CIL was awarded a two-year grant from the Missouri Foundation for Health to pay the salary and benefits of the Center's RN Supervisor. Awards of Community Development Block Grant for home modifications, youth services, transportation, etc., continue to be awarded.

? One CILs employees are able to donate to the Center from automatic payroll deduction. During the program year, staff contributed \$1118 through payroll deductions. These funds are used for consumer emergencies like utility assistance.

Section B - Working Relationships Among Various Entities

Describe DSU and SILC activities to maximize the cooperation, coordination, and working relationships among the independent living program, the SILC, and CILs; and the DSU, other state agencies represented on the SILC, other councils that address the needs of specific disability populations and issues, and other public and private entities. Describe the expected or actual outcomes of these activities.

? DVR provides staff time and expertise to develop financial reports for the SILC as well as general operations of the SILC.

? The Division of Vocational Rehabilitation (DVR) staff summarizes the IL Outcomes Survey results annually, which is beneficial to CILs when they develop goals and objectives as well as for legislative purposes.

? DVR staff is available for technical assistance as requested by CILs and other disability organizations.

? DVR staff attended the Power Up Conference to enhance their skills in the field of assistive technology.

? DVR staff participated in State Emergency Management Training sponsored by SEMA.

? DVR is a member of the Personal Independence Commission (PIC).

? New VR counselor training is provided by VR/IL staff to introduce counselors to the IL services and CILs available in the state. This allows the new VR counselors to be aware of the resources available at the CILs when working with their VR clients.

? DVR is a member of the Special Needs Population steering committee established to address the needs of individuals with disabilities during an emergency.

? DVR staff participates in SILC meetings as part of the DSU requirements and help enhance services for persons with disabilities in Missouri.

? DVR staff attended a few CIL Board Meetings across the state to assure that appropriate board governance is indeed occurring. DVR staff was available to answer questions for staff and board members in attendance. During one of the meetings union representation was also in attendance.

? DVR staff attended a presentation facilitated by a VR office on ?The Super Stand Wheelchair? presented by the Standing Company to staff in order to provide information to consider the benefits of this type of wheelchair increasing independence, productivity, morale, and is medically beneficial to a consumer/client working with VR and/or CIL. One

of the CILs was also in attendance.

? DVR staff attended an Appreciation Partnership Luncheon given by one of the CILs in which many of their partners were in attendance.

? DVR staff made informal visits to a number of CILs throughout the reporting year to answer questions or concerns in regards to 704, QFR, QSR, and upcoming changes in any of the reports. DVR also made checks on any inventory listings that needed reviewing.

? DVR staff attended workshops facilitated through the SILC which was sponsored by CILs across the state in working with Unserved & Underserved Populations and Emergency Preparedness.

? DVR staff attended an AgrAbility Seminar at one of the CILs. There was a presentation from the Regional Arthritis Center, Vocational Rehabilitation, MO AgrAbility Project, & SADI/SEMO-Tech. Other CILs were also invited and were in attendance.

? DVR in collaboration with the SILC and CILs had a workshop on an overview of the State Plan Independent Living (SPIL) goals and objectives of the SILC and CILs, presentations from various CIL staff and SILC members which stimulated discussions on collaborative and best practices. Some SILC members, DSU staff, as well as representation from 20 of the 22 CILs attended.

? Statewide training on 704/QSR/QFR reporting was provided in Jefferson City, MO by DVR for all of the centers. Another statewide workshop facilitated by DVR focused on reviewing and documenting CIL progress towards the Goals and Objectives outlined in the SPIL.

? DVRs staff are committee members of the following SILC committees: Budget Committee, Communications/Service Capacity Committee, Consumer Satisfaction/Quality Assurance Committee, Employment/Youth Transition Committee, and Transportation Committee.

? DVR s staff is facilitating a number of regional cross training meetings of staff from each of the Vocational Rehabilitation and Center for Independent Living offices to share information. After a brief explanation of the services available from VR and IL, staff have the opportunity to ask questions and share their ideas on ways CIL/VR can partner to meet the needs of persons with disabilities.

? DVR conducts CIL Compliance Reviews on a two year rotation as one step in monitoring IL activities in the state.

? CILs submit to DVR quarterly SPIL goal review reports to be shared with the SILC. These reports document activities conducted at the local level in meeting the SPIL goals.

? DVR staff attended ?MO. HealthCare for All? meeting which is a non-partisan, grassroots movement committed to securing access to affordable, high quality health care for all Missourians. Their goal is to develop quality, affordable, health care for all Missourians regardless of where they live or their income.

? The Division of Vocational Rehabilitation and Centers for Independent Living collaborate with and provide support in working with MPACT in the provision of materials, information and training as a resource and referral for parents and students with disabilities.

Section 704 Part I - Subpart V - Statewide Independent Living Council (SILC)**Section A - Composition and Appointment****Item 1 - Current SILC Composition**

In the chart below, provide the requested information for each SILC member. The category in which the member was appointed can be described, for example, as ex-officio state agency representative, other state agency representative, center representative, person with a disability not employed by a center or state agency, section 121 funded project director, parent of person with a disability, community advocate, other service provider, etc. Include current vacancies, along with the corresponding appointment category for each. Add more rows as necessary.

Name of SILC member	Employed by CIL, State Agency or Neither	Appointment Category	Voting or Non-Voting	Term Start Date	Term End Date
Dennis Atkins	N	Person with a disability	V	02/01/2008	10/31/2009
Stephanie Brady	C	Service Provider	V	11/01/2008	10/31/2009
Donna Borgmeyer	A	Other State Agency Representative	V	02/01/2008	10/31/2009
Chris Camene	C	Service Provider	V	05/01/2008	10/31/2009
Pat Chambers	C	Service Provider	V	02/01/2008	10/31/2009
Rodney Graves	N	Person with a disability	V	07/01/2009	10/31/2011
Mike Keller	N	Person with a disability	V	10/01/2008	10/31/2009
Gary Maddox	C	Center Representative	V	11/01/2007	12/01/2009
Joseph Matovu	C	Service Provider	V	04/01/2008	12/01/2009
Sara McDowell	C	Service Provider	V	05/01/2008	10/31/2009
Brenda Mitchell	N	Person with a disability	V	02/01/2008	10/31/2010
Michele Ohmes	N	Community Advocate	V	05/01/2008	10/31/2010
Katheryne Staeger-Wilson	N	Community Advocate	V	12/01/2007	10/31/2010
Lori Steffen	N	Community Advocate	V	12/01/2008	10/31/2009
Lloyd Tichenor	N	Person with a disability	V	02/01/2008	10/31/2010
Jeanne Loyd	A	ex-officio state agency	N	01/01/2009	01/01/2010

		representative			
Jim Brinkmann	A	ex-officio state agency representative	N	01/01/2009	01/01/2010

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Section 704 Part I - Subpart V - Statewide Independent Living Council (SILC)

Section A - Composition and Appointment

Item 2 - SILC Composition Requirements

Please provide the information requested in the chart below. Include any current vacancies in a particular appointment category.

SILC Composition	# of SILC members
(A) How many members are on the SILC?	18
(B) How many members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	8
(C) How many members of the SILC are voting members?	16
(D) How many of the voting members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	7

Section B - SILC Membership Qualifications

Item 1 - Statewide Representation

Describe how the SILC is composed of members who provide statewide representation.

The SILC has four members located in the east side of Missouri, five members located in the west side, three members in the central location, and four members located in the southern region of Missouri. The only region not covered by representation in Missouri is the northern side. The northern side of Missouri is very rural and remote. Active recruitment in the area has not been successful.

Item 2 - Broad Range of Individuals with Disabilities from Diverse Backgrounds

Describe how the SILC members represent a board range of individuals with disabilities from diverse backgrounds.

The Missouri SILC has three members with visual disabilities and six members with mobility and/or physical disabilities, and one member with a psychiatric disability.

Item 3 - Knowledgeable about IL

Describe how SILC members are knowledgeable about centers for independent living and independent living services.

Seven members of the Missouri SILC are employees of centers for independent living with two of those members being the executive director of their CIL. Another member is a former

consumer of a CIL's programs. One member is on the staff of the Governor's Council on Disability and two members of the SILC have been long time SILC committee members that have helped extensively in SILC activities.

Section C - SILC Staffing and Support

Item 1 - SILC Staff

Please provide the name and contact information for the SILC executive director. Indicate the number and titles of any other SILC staff, if applicable. Also indicate whether any SILC staff is also a state agency employee.

The Missouri SILC does not have an executive director. The staff for the SILC is an Administrative Assistant who is also a state agency employee.

Please use the below contact information for the Missouri SILC:

Tammy McSorley
SILC Administrative Assistant
3024 Dupont Circle
Jefferson City, MO 65109
(573) 526-7039 phone
(573) 751-1441 fax
tammy.mcsorley@vr.dese.mo.gov

Item 2 - SILC Support

Describe the administrative support services provided by the DSU, if any.

The DSU's for the Missouri SILC provide accounting, statistical analysis of IL consumer satisfaction surveys, web design and maintenance, printing, copying, Brailing and other accommodation requests, meeting planning, recordkeeping, conference planning, meeting and office space and computer equipment.

Section D - SILC Duties

Item 1 - SILC Duties

Provide a summary of SILC activities conducted during the reporting year related to the SILC's duties listed below:

(A) State Plan Development

Describe any activities related to the joint development of the state plan. Include any activities in preparation for developing the state plan, such as needs assessments, evaluations of consumer satisfaction, hearings and forums.

The Missouri SILC just completed the second year of the current State Plan. Activities for SPIL development in 2009 included a SPIL revision to include information for ARRA funds. The SILC

and the DSU's held a joint public hearing to discuss the proposed revised SPIL.

The SILC Quality Assurance committee works jointly with DVR in developing and conducting an IL Outcomes survey with all the centers. The results of the data are shared with all interested agencies and persons.

(B) Monitor, Review and Evaluate the Implementation of the State Plan

Describe any activities related to the monitoring, review and evaluation of the implementation of the state plan.

The Division of Vocational Rehabilitation (DVR) and Rehabilitation Services for the Blind (RSB) continue to meet with the SILC, Centers for Independent Living, Division of Medical Services, Department of Health and Senior Services, Governor's Council on Disability and other state agencies to maintain Independent Living services in Missouri.

The SILC held two meetings in 2009 with DVR staff, center staff, and consumers to review activities and status on the goals and objectives of the current SPIL. Each meeting included discussions on activities and ideas needed for reaching and completing each of the goals and objectives. Several of the objectives have been met or are ongoing. The SILC committees assigned to each of the goals and objectives have taken the lead in directing the appropriate activities related to those objectives and reference the SPIL for all action taken.

(C) Coordination With Other Disability Councils

Describe the SILC's coordination of activities with the State Rehabilitation Council (SRC) established under section 105, if the state has such a Council, or the commission described in section 101(a)(21)(A), if the state has such a commission, and councils that address the needs of specific disability populations and issues under other Federal law. Please state whether the SILC has at least one representative serving as a member of the SRC and whether the SILC has any members serving on other councils, boards or commissions in the state.

The Missouri SILC has one member who was also a member of the State Rehabilitation Council. He resigned from both councils in December 2009 and the Missouri SILC is actively seeking another person to be a representative to both councils. Another SILC member is also on staff to the Governor's Council on Disability. A DSU ex-officio member is a member of the Personal Independence Commission (PIC). One SILC member and DSU representative are a part of the Emergency Preparedness for Individuals with the Special Needs committee. One SILC member is a member of the State Rehabilitation Council for the Blind. One SILC member is a member of the Missouri Parents Act (MPACT) board.

(D) Public Meeting Requirements

Describe how the SILC has ensured that all regularly scheduled meetings and other public hearings and forums hosted by the SILC are open to the public and sufficient advance notice is provided.

The SILC meetings are held on the third Friday of February, May, August, and November of every year. The dates and locations are placed on the Missouri SILC website in January of each year and then a reminder notice is placed in the bulletin board section of the website a month in

advance of the meeting. Email reminders are sent out to all SILC members and each CIL with a printable open meeting notice for placement in public areas. A notice is sent to the State Office of Administration government open meeting notice index.

Item 2 - Other Activities

Describe any other SILC activities funded by non-Part B funds.

Technical Assistance funds are provided to the CILs for reimbursement of training needs such as board training, conference attendance by staff or board members, or instructional materials.

These funds are disseminated out of the Missouri State Independent Living Fund.

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Section 704 Part I - Subpart V - Statewide Independent Living Council (SILC)

Section E - Training and Technical Assistance Needs

Please identify the SILC's training and technical assistance needs. The needs identified in this chart will guide the priorities set by RSA for the training and technical assistance provided to CILs and SILCs.

Training and Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Advocacy/Leadship Development <ul style="list-style-type: none">General OverviewCommunity/Grassroots OrganizingIndividual EmpowermentSystems AdvocacyLegislative Process	7
Applicable Laws <ul style="list-style-type: none">General overview and promulgation of various disability lawsAmericans with Disabilities ActAir-Carrier's Access ActFair Housing ActIndividuals with Disabilities Education Improvement ActMedicaid/Medicare/PAS/waivers/long-term careRehabilitation Act of 1973, as amendedSocial Security ActWorkforce Investment Act of 1998Ticket to Work and Work Incentives Improvement Act of 1999Government Performance Results Act of 1993	
Assistive Technologies	

General Overview	
Data Collecting and Reporting	
General Overview	
704 Reports	
Performance Measures contained in 704 Report	
Dual Reporting Requirements	
Case Service Record Documentation	
Disability Awareness and Information	
Specific Issues	
Evaluation	
General Overview	
CIL Standards and Indicators	
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Section 704 Part I - Subpart V - Statewide Independent Living Council (SILC)

Section A - Comparison of Reporting Year Activities with the SPIL

Item 1 - Progress in Achieving Objectives and Goals

Describe progress made in achieving the objectives and goals outlined in the most recently approved SPIL. Discuss goals achieved and/or in progress as well as barriers encountered.

Goal 1: Implementation of The Olmstead Act through De-Institutionalization

Objective 1.1: Provide a "best practices" training session for CILs regarding de-institutionalization. The SILC will invite persons or organizations from within Missouri and from other states that have had experience with transition from institutions to present on these topics.

Progress ? A committee was created on the topic of Olmstead and includes CIL and SILC staff who have experience with de-institutionalization. This topic was presented at the 2009 IL Summit.

Objective 1.2: The SILC will provide a demonstration grant for CILs to provide services related to de-institutionalization and keeping people in their homes. These grants to be offered in the second year of the SPIL are contingent upon available funds obtained through funding sources other than Part B, such as state or federal grants or private sources. Prior to the demonstration grant, training will be provided for applicants regarding the grant process.

Progress ? The SILC awarded a grant to DCAI, a center for independent living in Missouri, to provide "best practices" trainings around the state to other centers on de-institutionalization. The funds for the grant are provided by the state independent living fund.

Objective 1.3: If de-institutionalization becomes a fifth core service under federal regulation within the three year period of this State Plan for Independent Living, the SILC plans to adopt it as a fifth core service.

Progress ? This objective is ongoing pending legislative changes.

Goal 2: Support and Promote Accessible Transportation for Missourians with Disabilities

Objective 2.1: The SILC will partner with the DSUs and the CILs to provide education and advocacy to state and local officials in an effort to find sources of funding for transportation providers. SILC will educate legislators on the need to fully fund Missouri Elderly Handicapped Transportation Access Program (MEHTAP).

Progress ? The Transportation Committee has surveyed the centers for independent living in Missouri to determine

active transportation programs and the barriers to accessible transportation. The committee will use this data to help determine resources to share around the state.

Objective 2.2: The SILC will work to educate legislators on the need for transportation grants to allow expenditures for continued operation and maintenance of the transportation programs in addition to the purchase of accessible vehicles.

Progress ? This objective is ongoing. The Transportation Committee has been working on this objective by providing information to advocates to take to their legislators and policy makers.

Objective 2.3: The SILC will invite the Missouri Department of Transportation to provide a liaison to the SILC to attend meetings and give a report.

Progress ? Chris Brundin from MODOT has been attending the Transportation committee meetings and gave a presentation to the SILC at a SILC meeting. This objective is completed.

Objective 2.4: The SILC will continue to look for ways to address transportation needs within the state through transportation conferences. Appropriate agencies and partners will be encouraged to participate. Funds generated from registration fees will be used to help cover the costs the transportation conferences.

Progress ? Accessible transportation topics were presented at the 2009 IL summit.

Goal 3: Support and Promote Accessible, Affordable Housing for Missourians with Disabilities

Objective 3.1: The SILC will partner with the DSUs and the CILs to provide education and advocacy to raise awareness and commitment for increased accessible housing. The SILC will identify information about the availability of rental assistance, home repair and home ownership programs in Missouri and encourage the CILs to access this information locally and make it available to consumers. Links to this information will be provided on the SILC web site.

Progress ? The Housing Committee has been working on this issue. There is currently information on the SILC website with statewide information on accessible and affordable housing programs and contact information. The committee is working on updating this information and will be adding more local housing information provided by the CILs. The committee has contacted the CILs to update information on their housing staff contacts. This objective is completed.

Objective 3.2: The SILC will continue to provide training to CIL personnel and other advocates on accessing existing programs to enhance or increase access to affordable, accessible housing and emergency housing services. Appropriate agencies will be invited to make presentations to CIL staff and other advocates.

Progress ? This objective is ongoing. Accessible housing and universal design topics were presented at the 2009 IL Summit. The Housing Committee also organized two regional statewide trainings on accessible housing that were held in the Fall of 2009. Two more regional trainings are scheduled for Spring of 2010. Financial support for the regional trainings are provided by the centers for independent living and the state independent living fund.

Objective 3.3: The SILC will support advocacy efforts to implement changes in state and local construction and housing regulations, which currently limit accessible and affordable housing options for consumers.

Progress ? There is information on the website to help CILs hold local forums on accessible housing issues. The SILC Housing committee supplied information on universal design to policymakers to help introduce legislation on accessible housing.

Objective 3.4: The SILC will advocate support of legislation that addresses the housing needs of persons with disabilities in Missouri. The SILC Housing Committee will continually research pertinent legislation and grants and will provide information to the SILC and CILs when available.

Progress ? There was a universal design housing bill pending in legislation which did not pass last legislative session. SILC Housing committee members helped provide information to legislators on universal design.

Objective 3.5: The SILC will hold state-wide trainings on Universal Design. The SILC will use funds generated from registration fees to help cover the cost of the conference.

Progress ? Accessible housing and universal design topics were presented at the 2009 IL Summit. The Housing Committee also organized two regional statewide trainings on accessible housing that were held in the Fall of 2009. Two more regional trainings are scheduled for Spring of 2010. Financial support for the regional trainings are provided by the centers for independent living and the state independent living fund.

Goal 4: Promote Employment for People with Disabilities

Objective 4.1: The SILC will write a letter of support to legislators on specific bills related to supported employment.

Progress ? SILC members will work with the State Rehabilitation Council to provide information to policymakers upon request on the impact of supported employment for people with disabilities.

Objective 4.2: The SILC will offer education to CIL staff on employment related topics, such as the 1619b status, and have a theme presentation at SILC meetings when possible. The SILC will ask the CILs to advertise these SILC meetings to local consumers.

Progress ? A topic on supported employment was presented at the 2009 IL Summit. The SILC committees will look to see what other topics and speakers would be available for presentation at future SILC meetings.

Objective 4.3: The SILC will promote and advocate for increased transition to work services statewide.

Progress ? A new committee was created for employment/youth transition. SILC member, Nancy Pope has taken over as Chair of this committee. The committee is still recruiting members and will create an action plan in the next year.

Objective 4.4: The SILC will work to promote cooperation and coordination between the CILs and the Vocational Rehabilitation Services Employment Program district offices, (both General and Blind agency), to help meet the needs of consumers.

Progress ? This objective is ongoing. DVR staff is currently included on SILC committees and will educate the SILC and CILs on DVR programs. DVR staff presented on related topics at the 2009 IL Summit.

Goal 5: Promote and Support Emergency Preparedness for People with Disabilities in Missouri

Objective 5.1: SILC will continue its leadership role in emergency preparedness for Missourians with disabilities and will provide information regarding disability preparedness in Missouri to national disability organizations and emergency management organizations.

Progress ? This objective has been met and will be ongoing. SILC member, Pat Chambers sits on the Missouri Special Needs Committee which is an interagency committee that meets monthly to discuss emergency preparedness topics. Former SILC member, Gary Maddox was an integral part of this group which created the Missouri Annex X. This document provides details of state and local responsibilities and actions during a state or regional emergency to help meet the needs of persons with disability.

There are current plans to provide trainings for emergency responders in Missouri. The SILC Emergency Preparedness committee is working with SEMA officials and other state leaders to provide these trainings.

Objective 5.2: SILC will work to educate local and state emergency preparedness personnel on the importance of meeting ADA requirements when planning how to meet the needs of people with disabilities during an emergency situation.

Progress ? The Emergency Management committee has been working to create regional trainings on emergency preparedness and the Annex X and has been creating ideas such as kits for ?grab and go? ability in emergencies. SILC member, Pat Chambers has helped plan regional and train the trainer workshops in Missouri. This objective has been met and is ongoing.

Objective 5.3: The SILC will work with CIL staff to implement systematic training and education programs to be presented to consumers on the need of people with disabilities to have a personal disaster plan.

Progress ? The emergency management committee conducted regional trainings on emergency preparedness and outreach to un-served and underserved populations in 2009. More training will be held in 2010. This objective is ongoing and was included in topics at the IL Summit.

Objective 5.4: The SILC will work to support and promote community efforts to provide comprehensive emergency services to people with disabilities.

Progress ? This objective is ongoing. The emergency preparedness committee is also working on more regional trainings in Missouri on this topic.

Goal 6: Explore options to make the SILC more independent and self-sustaining through a Resource Plan.

Objective 6.1: The SILC will actively pursue additional funding options to support the SILC and the CILs. Any additional funding obtained will not supplant or replace current funding but will be used to enhance SILC and CIL operations and services. This may include combinations of State, Federal, private and grant funding.

Progress ? This objective is ongoing. The Resource committee has added information to the SILC website on available funding opportunities. A list-serve to the CILs by the Resource committee was created for targeted funding opportunities.

Objective 6.2: The SILC will establish a Resource Committee to explore options for increased autonomy.

Progress ? This objective has been completed. The Resource committee was created and is currently working on resource opportunities for both the SILC and the CILs. The SILC has completed and expanded the Resource committee's scope to include CIL resource options such as grants and grant research.

Objective 6.3: The SILC will encourage potential SILC members to submit their applications to the Governor's Office to increase membership to the SILC.

Progress ? This objective has been completed and will be ongoing. The SILC added another new member to the council in 2009 although two members resigned. The SILC continues to encourage knowledgeable and interested persons with and without disabilities to apply for membership.

Goal 7: To promote the participation of ethnic and minority individuals and groups in all aspects of independent living services and the independent living movement.

Objective 7.1: Provide training for SILC members and CIL staff on effective outreach to ethnic and minority populations, taking in to consideration cultural barriers.

Progress ? These topics were included in the 2009 IL Summit. The Communication/Service Capacity committee utilized information from surveys sent to the CILs on their outreach to underserved and un-served populations. Regional trainings were held and more are planned by a staff person at SCIL who was awarded a grant by the SILC to provide these trainings. The funds for this grant is provided by the state independent living fund.

Objective 7.2: Determine the feasibility of providing a competitive demonstration grant for centers for independent living to provide the best possible outreach to ethnic and minority populations in all areas of Missouri. If feasible, make the grant available to centers for independent living. These grants offered in the second year of the SPIL are contingent on available funds obtained through other funding sources than Part B, such as grants or private sources. Prior to the demonstration grant, training will be provided for applicants regarding the grant process.

Progress ? Regional trainings were held and more are planned by SCIL who was awarded a grant by the SILC to provide these trainings. The funds for this grant are provided by the state independent living fund.

Goal 8: To promote equitable voting for Missourians with Disabilities.

Objective 8.1: The SILC will continue to receive quarterly updates on actions pertaining to the Help America Vote Act (HAVA) and will encourage CILs to participate in voting accessibility issues.

Progress ? This objective is ongoing and CILs have representation on SILC membership and committees. The Legislative committee also addresses this topic in their activities. SILC members Mike Keller and Donna Borgmeyer sit on the Missouri Leadership Council.

Objective 8.2: The SILC will provide accessible voting information on the MOSILC website.

Progress ? Informational links for accessible voting are on the SILC website and were updated with information for

the November election. This objective is completed.

Item 2 - SPIL Information Updates

If applicable, describe any changes to the information contained in the SPIL that occurred during the reporting year, including the placement, legal status, membership or autonomy of the SILC; the SILC resource plan, the design of the statewide network of centers; and the DSU administration of the SILS program.

An amendment to the 2008-2010 SPIL language was written to include wording on the ARRA funds. This amendment is pending approval from RSA.

Section B - Significant Activities and Accomplishments

If applicable, describe any significant activities and accomplishments achieved by the DSU and SILC not included elsewhere in the report, e.g. brief summaries of innovative practices, improved service delivery to consumers, etc.

Housing committee

During this past year the Housing Committee, along with the DSU, have met and put plans together to present Universal Design Trainings in the rural areas of the state. The plan was to work with the centers in rural areas of Missouri. The centers provided the invitations, advertisement, lunch and the meeting room. The SILC Housing committee provided the speakers that spoke on "An introduction to Universal Design" and "Retrofit" and handouts. We held the first two Regional Trainings in the fall 2009. They were held at SADI in Cape Girardeau and RAIL at Kirksville. There was a good response to the trainings and requests from other centers to hold trainings in their areas. We will continue the trainings in 2010.

A member of the SILC housing committee put together an educational PowerPoint on Universal Design. The committee has been able to use this at trainings and it will be used to educate legislators on UD.

The committee with the help of the DSU had an informational booth at Power Up Conference and the IL Summit. At these booths we distributed materials on Universal Design.

The Housing committee along with the DSU has worked with the centers to put together listings of accessible affordable housing. These listings have been added to the Missouri SILC website for anyone to access.

The Housing committee had several members attend the Legislative Education Program in 2009 in order to get more familiar with the legislative process and to meet our local legislators. We were able to spend time with our legislators to educate them on the need for accessible, affordable housing and to give them information on Universal Design.

The committee along with the DSU met with Representative Rachel Storch. She is sponsoring a bill that would require public funded housing to be Universal Design. We have been able to work with her to review the bill and educate her on what the housing committee felt should be added to the bill.

The Housing committee along with the DSU sent emails to the centers on topics or bills that were relevant to

housing.

The Housing committee along with the DSU has begun discussions on the need to educate communities about the importance of having accessible shelters. We will continue to work on this in 2010.

Legislative Committee

The Statewide Independent Living Council and the Governor's Council on Disability again co-sponsored the Legislative Education Project (LEP). This was the ninth year for the LEP. The purpose of the LEP is to educate and inform staff and consumers from centers as well as other disability related groups and organizations, of the legislative process in Missouri. Participants received information on how to communicate with legislators, how to educate legislators on disability related issues, how legislation makes its way through the House and Senate, and current legislative issues. Staff from one of the centers developed a power point presentation to be used during the LEP training. We had approximately 147 people participate in the LEP this year. There were seven centers that participated as well as the SILC Housing Committee and the SILC Transportation Committee, and MO Council for the Blind. Several centers participated more than one week.

The SILC Legislative Committee again conducted an issues survey of centers and the consumers they serve. We received 220 surveys back. The top issues were as follows:

? Health care issues including access to affordable health care and increased prescription drug coverage

? Home and Community Based Services including CDS program, MO HealthNet, (Medicaid), Non-Medicaid Eligible program and Money Follows the Person

? Fiscal policies that impact Missourians with disabilities: support tax and revenue policies that protect health care and services for people with disabilities and oppose policies that would cause harmful budget cuts.

? Housing issues including accessible, affordable housing, Universal Design, Lifetime Homes, income tax refunds for home access modifications

? Transportation issues including accessible, affordable, dependable, public transportation in both rural and urban areas

Resource Committee

The Resource Committee met three times during the program year. During the year, the committee mailed out various resources to centers, including a grant resource sheet that compiled several funding options during the year. The committee chairperson also presented at the IL Summit regarding resources for funding CIL services (home modifications, DME, etc.). The resource committee also worked with the SILC administrative assistant to ensure that the website and the brochures were accurate. A member of the committee also developed a mailer to send to prospective community partners for possible resource development for the SILC. This mailer has not been sent at this time.

Emergency Preparedness Committee

The Missouri Statewide Independent Living Council's Emergency Management committee was active in the early months of 2009 collaborating with individual Centers for Independent who sponsored regional training on two

Missouri SPIL objectives, one of which is the implementation of the Special Needs Annex X outline for disaster response for Missouri's special needs population.

The committee began work on two programs during the second half of the year. One is a collaboration with the Missouri VOAD and faith-based Partnership to provide Long Term Recovery Committee Certified Case Manager's training to staff members from Missouri centers to make them aware of the process and resources that Long Term Recovery Committees throughout the state can offer after immediate assistance such as FEMA, Red Cross and private insurance programs are exhausted after a local disaster. The second project is also collaboration with the Partnership, Missouri Citizens Corp and the faith-based "Eagles Wings Foundation" to implement the "Pathfinders" disaster response program to Missouri. This program was detailed during the SILC's I.L. Summit in June. The committee is currently working with SEMA, Eagles Wings, DVR and centers in Springfield and St. Louis to schedule three regional "Train the Trainer" programs for Pathfinders in early 2010.

There are eight current, active members on the SILC Emergency Management committee.

Training Committee

The Missouri Statewide Independent Living Council's Training Committee completed seventeen months of planning and preparations with an extremely successful I.L. Summit 2009 June 28th through 30th in Columbia. The Summit was in fact three conferences at one time in one location offering sessions for not only I.L. staff but also Center board members and Executive Directors. All 22 of Missouri's Centers for Independent Living had staff and/or board members among the over 330 attendees.

The committee has already begun the planning process for the next IL Summit which is tentatively scheduled for June 26-28, 2011. In the meantime the committee is also working with the Missouri Centers for Independent Living (MOCIL) to locate an accessible venue for their annual meeting in September 2010. This effort will hopefully result in lower facilities costs for both the MOCIL and IL Summit conferences in the future. The committee is also discussing a cooperative venture with Missouri Assistive Technology to rotate their annual "Power Up" conference around the I.L. Summit.

Earlier in the year the Committee completed its collaboration with individual centers that hosted regional trainings on two of the current Missouri SPIL objectives.

Seventeen volunteer representing sixteen of Missouri centers participate in the SILC Training Committee.

Transportation Committee

The SILC Transportation Committee conducted a survey of the centers for independent living on active transportation programs and barriers to accessible transportation around the state. The data from this survey will help to provide resources around the state.

Communication/Service Capacity Committee

The Service Capacity committee issued a demonstration grant on reaching out to un-served and underserved populations. Guidelines were developed and sent to all centers to submit their best practices, on a training session to all centers. The demonstration grant was for \$2,500.00. The center chosen to do the training is expected to do five sessions throughout the state. All sessions

will be completed by June 30, 2010.

The brochures for SILC have been updated and reprinted for dissemination.

The toll free number for SILC has been monitored to determine its effectiveness. This number directs the caller to a center in the caller's catchment area.

Olmstead Committee

The Olmstead Committee has met four times over the past year. Since this is a new committee a large part has been trying to recruit members to serve on the committee. The members that have gotten together have worked on the idea of developing a survey to send out to the hospitals and nursing homes regarding transitioning. This is still in the discussion phase. The members have also worked on a rough draft of objectives for the up-coming SPIL. A demonstration grant was awarded to DCAI, which will provide a regional best practices training on nursing home transition/Olmstead.

Employment/Youth Transition

As a newly formed committee the Employment and Youth Transition Committee took time to build its membership. The committee currently is composed of individuals from VR, centers, and MPACT. The committee is still looking for new members especially some young people that may have recently transitioned or is currently transitioning.

The committee has looked at the Stellar Grant and how centers and VR could collaborate on this.

The committee has arranged for a speaker at the first MOSILC meeting of 2010 to talk about the Stellar project which helps to set up mentors that support individuals and their families as they go through the transition process. The committee along with the DSU will promote this meeting and speaker to the centers.

The committee has gathered information on which centers provide transition services and which centers are CRPs.

The committee and the DSU have emailed information to centers to promote the Youth Leadership Forum.

As a suggestion from the committee there was a session on ?Supportive Employment? offered at the IL Summit.

The committee along with the DSU has followed legislation on the Ticket to Work state program and sent out emails to the centers concerning this information.

The committee continues to promote cooperation and coordination between centers and VR to help meet the needs of consumers

Section C - Substantial Challenges

If applicable, describe any substantial problems encountered by the DSU and SILC, not included elsewhere in this report, and discuss resolutions/attempted resolutions, e.g., difficulty in outreach efforts; disagreements between the SILC and the DSU; complications recruiting SILC members; complications working with other state agencies or organizations within the state.

The SILC continues to actively seek new members for the council. The SILC received one new appointment in the last year and is looking for additional active members to carry out the duties of the SPIL. The SILC has been unable to find potential members from the northeast area of the state despite efforts in that area.

Section D - Additional Information

Include any additional information, suggestions, comments or explanations not included elsewhere in the report.

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Subpart VI - Signatures

Please type the names and titles of the DSU directors(s) and SILC chairperson and indicate whether the form has been signed by each of them. Retain the signed copy for your records.

	Name and Title	Signed	Date Signed (mm/dd/yyyy)
SILC Chairperson	Nancy Pope	Y	12/31/2009
DSU Director	Jeanne Loyd	Y	12/31/2009
DSU Director (Blind Program)	Mark Laird	Y	12/31/2009

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number of this information collection is 1820-0606. The time required to complete this information collection is estimated to average 35 hours per response, including the time to review instructions, search existing data sources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate or suggestions for improving this form, please write to: U.S. Department of Education, Washington, D.C. 20202-4760. If you have any comments or concerns regarding the status of your individual submission of this form, write directly to: Thomas Kelley, IL Unit Supervisor, Rehabilitation Service Administration, U.S. Department of Education, 400 Maryland Ave, SW, Washington, DC 20202-2800.